

Appendix K

Complaint Log and Regulatory Compliance Proforma

Table K-1 Statistical Summary of Environmental Complaints

Reporting Period	Environmental Complaint Statistics		
	Frequency	Cumulative	Complaint Nature
1 – 31 December 2023	1	5	N/A

Table K-2 Statistical Summary of Environmental Summons

Reporting Period	Environmental Summons Statistics		
	Frequency	Cumulative	Details
1 – 31 December 2023	0	0	N/A

Table K-3 Statistical Summary of Environmental Prosecution

Reporting Period	Environmental Prosecution Statistics		
	Frequency	Cumulative	Details
1 – 31 December 2023	0	0	N/A



Contract No. 13/WSD/16

Mainlaying in Tseung Kwan O

**Interim report for Complaint on 28 December
2023
(Complaint Code: 13/WSD/16_C005)**

Submitted to: EPD

Submitted by: ASCL

Date: 8 January 2024

Interim Report on Environmental Complaint

Project Title	Proposed Desalination Plant in TKO Area 137 for Contract 13/WSD/16 Mainlaying in Tseung Kwan O
Source of Complaint	Email from EPD to WSD dated on 29 December 2023
Location of Incident	Construction site at entrance of TKO Desalination Plant (TKODP)
Complaint Code	13/WSD/16_C005
Complaint description	EPD has received a complaint on 28 December 2023 concerning suspected illegal discharge of wastewater from the construction site Pit C under the project Mainlaying in Tseung Kwan O (contract no. 13/WSD/16) at entrance of TKO Desalination Plant (TKODP).
Investigation finding	<p>Environmental Team under WSD Contract No. 13/WSD/16 received the complaint case on 29 December 2023 and carried out the complaint investigation on 2 January 2024. The location of the construction site is shown in Appendix A.</p> <p>According to the information from contractor, underground water was emerging during the formboard erecting works at 137 Pit C, and the sub-contractor arranged a dewatering work without notifying contractor. After the complaint received, the dewatering work was immediately stopped.</p> <p>Site investigation at the concerned area (Pit C) was carried out by ET on 2 January 2024. All discharge and water pumping works were stopped. Contractor removed the water pipe (Appendix C). Contractor provided a photo record showing a sedimentation tank had been provided on-site before the complaint was received.</p>
Actions taken / to be taken	<p>The responsible contractor has been recommended to improve the dewatering works measures due to no communal storm water drain as a discharge point at 137 Pit C (e.g., soak away)</p> <p>The contractor reminded to follow the discharge license (license no. WT0032336-2018) issued by Environmental Protection Department under Water Control Ordinance. The muddy water should be treated before discharge and the water quality should fulfill the requirements of the discharge license.</p> <p>Moreover, ET will perform spot checking on the concerned area the implementation status of mitigation measures. Contractor is reminded to comply with all regulations and requirement stipulated in the EM&A Manual.</p>

STATUS OF COMPLAINANT: *~~Follow-up~~/Closed

Prepared by: Alex Leung

Certified by: Jacky Leung

Designation: Environmental Team Member

Designation: Environmental Team Leader

Signature:



Signature:



Date: 8 January 2024

Date: 8 January 2024

Appendix A – Site Layout of Concerned Area



Appendix B – Photo Records from sedimentation tank.

Sedimentation tank was provided.



Appendix C – Photo Records for Investigation

Contractor has removed the water pipeline of the sedimentation tank.

